## Increase to Data Allowances



# on Mobile Devices



### WHO?

Schools can request mobile data increases for children who meet all 3 of these criteria:

- Do not have fixed broadband at home
  - Cannot afford additional data for their devices
- Are experiencing disruption to their face to face education.

### NETWORKS

#### MAKING A REQUEST

For each request school will need to know:

- EE, O2, Sky Mobile, SMARTY, Tesco Mobile, Three, Virgin Mobile and Vodaphone
  - $\Rightarrow$  The name of the account holder
  - $\Rightarrow$  The number of the mobile device
  - $\Rightarrow$  The mobile network of that device
  - $\Rightarrow$  If you pay monthly or pay as you go

Once a network provider has processed a data increase, they'll send a text message to the account holder. It's also possible to check the status of request through the online service.

#### **4G Wireless Routers**

Alternatively, if mobile data is not ideal, schools can apply for a 4G wireless router.

- ⇒ the extra data for mobile devices option is not suitable
- ⇒ there's more than one child in the household who needs to learn remotely
  - a mobile phone or tablet (tethered or not) is not regularly available for the child's use
- ⇒ frequent phone calls to the mobile phone being used tend to interrupt school work
  - $\Rightarrow$  the child is likely to access the internet without supervision

If you qualify for the extra data allowance, please email the school office, listing the above necessary information. We will then be able to forward the request.